

TICKET VALIDITY Effective Date: MAR 26, 2020

VALIDITY OF TICKETS FOR USE

The validity of the tickets is ruled in accordance with the general provisions established in the PAT (Passenger Air Tariff - IATA Publication) and is applicable to Domestic, Regional and International tickets issued in the Argentine Republic and abroad.

Wholly unused ticket (OW, RT or CT): The validity period will be 1 (one) year from the original date of issuance.

Partially flown tickets (OW, RT or CT): The validity period will be established in accordance with the maximum stay that corresponds to the applied fare, counting from the date of commencement of the trip.

Tickets or flight coupons whose validity has exceeded one year will not be accepted for use, exchange or return under any circumstances (excluding the refund of taxes and if the country of issuance legislation indicates otherwise)

VALIDITY OF THE TICKET EXCHANGED

Wholly unused tickets for exchange, the validity will be 1 (one) year from the date of issuance of the new ticket.

If travel has commenced, the validity period of the new ticket will be limited to the maximum stay that corresponds to the applied fare, counting from the date of commencement of the trip. Exceeded the maximum stay, this may be extended up to 1 (one) year (from the date of commencement of the trip) paying the fare difference and penalties that might apply.

IMPORTANT

Any change must ALWAYS be reflected in the ticket through an EXCHANGE-

Tickets with international routes cannot be exchanged for tickets with routes that only include domestic segments.

Similarly, tickets that only include Domestic routes cannot be exchanged for tickets with international routes.

That is, you can only exchange Domestic for Domestic and International for International, whenever the fare conditions allow it.

REFUNDS (total or partial)

Unused ticket. The validity (if the fare allows it) will be one year from the date of issue.

In case of tickets issued in exchange for another document, the full refund is allowed if the original ticket used for the exchange remains within the year of validity.

Otherwise, the refund only accounts for the added value of the new ticket and an e-Voucher for the original ticket will be issued.

Partially used ticket. If there is a residual value in the unused coupons, the date of issuance and not the date of commencement of travel will be taken into account

RETURN OF RATES AND TAXES

In case of restrictions and fares conditions that don't allow refunds, taxes can still be refunded, except those mentioned below, since AR operates as a Withholding Agent.

The following taxes / fees, "no" are subject to refund when the fee is "no" refundable:

BO - BOLIVIA

DL - VAT ARGENTINA

DO - DOMINICAN REPUBLIC

E2 - ECUADOR

EC - ECUADOR

ED - ECUADOR
FN - ITALY
MX - MEXICO
PY - PARAGUAY
QM - BOLIVIA
US1 - USA
US2 - USA
UY - URUGUAY
XF - USA
XO - MEXICO
ZK - PERCEPCION ARGENTINA
ZP - USA
AY - USA
XA - USA
YC - USA
XY - USA
O5 - COUNTRY TAX

The term for the return of these concepts is 5 (five) years from the date of issue.